

CHRISTOPHER JOHN CHAMBERLAIN

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PROFESSIONAL EXPERIENCE

California State University, East Bay, College of Education and Allied Studies

2023-Present Professor Emeritus- Department of Hospitality, Recreation and Tourism
2019-2023 College of Education and Allied Studies
Interim Associate Dean, Interim Dean
2007-2019 Department of Hospitality, Recreation and Tourism
Department Chair, Professor

City of San Ramon, Parks and Community Services Department

1988-2007 Program Manager

EDUCATION

University of Phoenix, Arizona

Doctor of Management (D.Mgt) - Organizational Leadership, July 2003

California State University, East Bay

Master of Public Administration (M.P.A.) - Public Management option, August 1989

Recreation Administration (B.S.) - Municipal Recreation option, March 1988

Liberal Studies (B.A.) - Liberal Arts option, March 1988

Additional Training:

John Maxwell Leadership Certified Team, 2022

Principles of Supervision, 2021

Quality Matters Peer Reviewer Training, 2015

Applying the Quality Matters Rubric Training, 2015

Oz Principal Accountability Training, 2011

CPRS California Aquatic Management School, 2001-2005, 2007, 2009-2011 (Faculty)

NRPA National Aquatic Management School, 1999, 2010-2011 (Faculty)

NRPA Pacific Risk Management School, 1998

Leadership San Ramon Valley Graduate, 1993

ADMINISTRATIVE ACTIVITIES

Interim Associate Dean, College of Education and Allied Studies (2019-2023)

- Responsible for the day to day operations of the college
- Hiring, training and development of 25 staff members across five academic departments in the college
- Develop and manage annual budget of \$10 million
- Coordinate curriculum development/review across the college
- Represent the college on a number of curricular, student retention and strategic planning committees
- Served on the University steering committee for "Future Directions" strategic planning initiative
- Interim Dean/Interim Associate Dean 2020-2021
- Served as Interim Associate Dean and Interim Chair of Teacher Education, 2022-2023

Department Chair/Professor- Hospitality Recreation and Tourism (2013-2019)

- Managed department of 20 faculty and adjuncts including academic schedule and faculty reviews
- Guided the department through the quarter to semester conversion

- Developed and taught graduate and undergraduate courses in Org development, strategic positioning and leadership in fully online, in-person and hybrid formats

Program Manager, City of San Ramon (1988-2007)

- Supervise program development and staffing for several program areas including Aquatics, Teens (recreation and community youth resource programs), Playground, and Fitness Run programs.
- Hire, train and supervise several full-time employees, 150 seasonal employees and volunteers, and several contract employees/programs.
- Develop, manage and analyze annual program budget of over \$1.1 million.
- Facility management and coordinate facility maintenance, budgeting and projects with Public Services staff including the development of the mandated Hazardous Materials Risk Management Plan.
- Negotiate/maintain long-term user contracts with school district and user groups.
- Capital improvement projects including Aquatic Center Renovation (1999), Park Playground Renovation (current), and the development/programming of a New Aquatic Center (current).
- Developing the department's NRPA accreditation application (current).
- Task force staff with Transportation Department on Street Smarts Driver Education Program advisory committee member.
- Staff liaison to high schools and middle schools to ensure recreation & leisure needs of the teen population are met.
- Emergency Operations Center Task Force, Care & Shelter Disaster Preparedness Coordinator

SELECTED PUBLICATIONS

- White, N.B., Vilhauer, H.A., & Chamberlain, C.J. (2020). Successful instructional approaches for contemporary students - A case study. *Journal of Higher Education Theory and Practice* (20)5, 21-32
- Chamberlain, C. & Wheeler, J.C. (2016). Organizational Structure and Administrative Operations. In M. Moiseichik (Ed.), *Management of Parks and Recreation Agencies* (Rev. 4th Ed.). Ashburn, VA: National Recreation and Park Association, p. 71-102.
- Chamberlain, C., Reeve, G.R., Stein, J. (2014). Identifying Collaboration, Teamwork, and Leadership Practices on Campus. *Currents in Teaching and Learning*, 6 (1), p. 4-17.
- Fortune, M.F., Chamberlain, C., Spielman, M., & Tjoei, S. (2013). Recreational Choices: The Value Of Education As Part Of Leisure Programming. *Journal of Modern Education Review*, 3 (8), p. 581-586.
- Fortune, M.F., Chamberlain, C., Spielman, M., & Tjoei, S. Recreational Choices: The value of education as part of leisure programming. The Hawaii International Conference on Education Conference Proceedings, Honolulu, Hawaii, January 6-9, 2013.
- Chamberlain, C., Dopson, M. (2012). On becoming whole & healthy: How recreation agencies can do more to promote a healthy, sustainable community for youth. *California Park and Recreation*, 68 (4), p.36-38.
- Fortune, M.F., Chamberlain, C., Spielman, M., & Tjoei, S. (2012). Conscious choices: The value of education as a leisure component. *Parks & Recreation*, 47 (8), p. 18.
- Chamberlain, C. (2011). Find your niche. *Park & Rec Business*, 3 (12), p. 30-31.
- Chamberlain, C. (2010). Building a better lifeguard staff. *Parks & Recreation*, 45 (11), p. 59-61.
- Chamberlain, C. (2008). 50 things you can do right now to enhance your recreation agency (Part 1). *California Parks and Recreation*, 64 (2), p. 48-53.

Chamberlain, C. (2008). 50 things you can do right now to enhance your recreation agency (Part 2). *California Parks and Recreation*, 64 (3), p.48-52.

Chamberlain, C.J. (2003). Organizational leadership's influence on social capital accumulation through community-based volunteer programs. *Dissertation Abstracts International*, 64 (09), 3576. (UMI No. AAT 3106491)

SELECTED PRESENTATIONS/TRAININGS/WHITE PAPERS AND COMMITTEE WORK

- Achieving Team Success in the Remote-Work Era- Case Study. 2023 IAFOR International Conference on Education, Honolulu, HI, January 4-8, 2023.
- Successful Instructional Approaches for Contemporary Students- Case Study. 2020 IAFOR International Conference on Education, Honolulu, HI, January 10-12, 2020 with Nancy White and Heather Vilhauer.
- Flexible Course Policies in Higher Education: A Qualitative Case Study, 2020 Hawaii University International Conferences on Arts, Humanities, Social Sciences and Education (AHSE) January, 2020 with Nancy White and Heather Vilhauer.
- Recreation University- Bridging the Education Gap Through Sustainable Education, NRPA National Congress, Baltimore, MD, September 25, 2019
- Evaluating Performance. Recreation University, CSU East Bay, April 11, 2019
- Part-Time Staffing with Mike Dopson, Recreation University, Elk Grove, April 3, 2019
- Amoeba Leadership- RecTalks Live! at CPRS. California Park & Recreation Society Annual Conference, Sacramento CA. March 21, 2019
- Values Based Budgeting with Mike Dopson and David Muela, California Park & Recreation Society Annual Conference, Sacramento CA. March 20, 2019
- Positioning Yourself for the Future with Heather Vilhauer, Recreation University, CSU East Bay, February, 21, 2019
- Using the Big Brain Theory. RecTalks Live, Danville, CA, January 17, 2019
- Bridging the Gap Through Sustainable Education. HICE, Honolulu, HI, January 4, 2019
- Making the leap with Heather Vilhauer and Adam Chow. CPRS District 3 Fall Institute, Pleasant Hill, CA, October 10, 2018
- Slow Burn Excellence with Andrew Hubbard. CPRS District 3 Fall Institute, Pleasant Hill, CA, October 10, 2018
- Part-Time Staffing with Jennifer Gault, Mike Dopson and Jim Wheeler, Recreation University, CSU East Bay, September 20, 2018
- Leading for the Future- The Building Blocks for Success. Leadership San Ramon Valley-Training, Danville, CA, June 6, 2018
- Sandbox Management, REC Talks at CPRS State Conference, Long Beach, CA, March 15, 2018
- Strategic Positioning with Jim Wheeler, Recreation University, CSU East Bay, March 1, 2018
- Aquatic Management: Training and Mentoring Senior Staff. National Recreation and Park Association National Congress, with James Wheeler. New Orleans, LA, September 27, 2017
- Budgeting 101: Introduction to Public Budgeting with David Muela, Recreation University, CSU East Bay, October 19, 2017
- Leading for the Future. Bay Area Public Pool Operators Association Training- Keynote Speaker, Dublin, CA, May 16, 2017
- City of Hayward, Arts Master Plan. Pioneers for Sustainable Communities High Impact Practices Symposium, CSU East Bay, Hayward, CA. May 12, 2017
- Top Tier Teams. CPRS District 3 Fall Forum, Concord, CA, November 3, 2016
- Box Management: Know when to stay in and when to go outside with Heather Vilhauer. CPRS District 3 Fall Forum, Concord, CA, November 3, 2016
- X-treme Professionalism: Leaders for 2020 & Beyond. CPRS 2016 State Conference Training with Cindy Mendoza of MIG, Long Beach, CA, March 9, 2016
- Identifying Collaboration, Teamwork, and Leadership Practices on Campus. 17th Annual CSU Symposium on University Teaching with Gretchen Reeve and Julie Stein, CSU San Marcos, March 8, 2014

- Top Tier Teams. California Aquatics Management School, Lake Arrowhead, CA, October 27, 2016
- Great Customer Service: That thing you do. Keynote Address, Pleasant Hill Recreation and Park District Senior Center Volunteer Training, Pleasant Hill, CA, August 11, 2015
- Failing Forward. CPRS Region 1 Fall Forum, with Ashley Howe and Keith Haase, Livermore, CA, November 20, 2013
- Recreational Choices: The value of education as part of leisure programming. The Hawaii International Conference on Education Conference Proceedings with Mary Fortune. Honolulu, Hawaii, January 6-9, 2013

SELECTED UNIVERSITY SERVICE

- President's Future Directions Strategic Plan- Steering Committee member 2021-2022
- Leadership ILO Rubric Development Committee, 2019- Co-Lead
- Collaboration and Teamwork ILO Rubric Development Committee, 2019- Co-Lead
- Committee on Budget Resource and Allocation, 2018-2020
- Sustainability ILO Rubric Development Committee, 2018
- CEAS Dossier Mentor, 2016-present
- University Administrative Review Committee, 2016
- Committee on Academic Planning and Review, 2011-2014 (Chair 2012-2015)
 - CAPR Institutional Learning Outcomes Sub-Committee, 2012-2015
 - WASC Accreditation Steering Committee, 2012-2015
 - Educational Effectiveness Steering Committee, 2012-2015
 - Steering Committee on Campus Prioritization of Programs (Planning for Distinction), 2012-2014
- CEAS Strategic Planning Committee, 2009-2014 (Chair 2012-2014)
- Faculty Advisor, Zeta Omega Fraternity, 2013-present
- Campus Leadership Development Advisory Committee, 2012
- PEIL Grant recipient to study ILO on Collaboration, Teamwork & Leadership, 2012
- University Information Technology Advisory Committee, 2012-2013
- Faculty Learning Community Member- Learning Assessment, 2012

COURSES PREPARED/TAUGHT

National Aquatic Management School (National Recreation and Park Association)
 Program Marketing (in development for 2017)
 Human Resources Management Level I & II Online Modules (2011)
 Program & Event Planning Level I & II (2011)

California State University, East Bay

Recreation 300	Wellness Through Leisure
Recreation 425	Strategic Positioning
Recreation 650	Fiscal Management
Recreation 1000	Introduction to Leisure Services
Recreation 2200	Programming in Leisure Services
Recreation 2400	Leisure, Self & Society (Bodies at Play Cluster)
Recreation 3200	Wellness Through Leisure
Recreation 3300	Leadership for Hospitality and Leisure Services
Recreation 3510	Management & Supervision in Leisure Services
Recreation 4000	Administration and Budgeting in Leisure
Recreation 4011	Youth Development in Leisure
Recreation 4896	Leisure Management Internship Placement
Recreation 4910	Internship/Senior Project
Recreation 6300	Organizational Development in Leisure
Recreation 6500	Critical Analysis of Leisure Research

Recreation University- a Joint venture with the California Park & Recreation Society and Cal State East Bay
 Budgeting 101: Introduction to Public Budgeting with David Muela.
 Budgeting 102: Managing, Monitoring and Work Plans with David Muela.
 Strategic Positioning with Jim Wheeler
 Part-time Staffing with Jen Gault, Mike Dopson and Jim Wheeler
 Evaluating Performance

PROFESSIONAL AFFILIATIONS

- Maxwell Leadership Certified Team, 2022
- Course Reviewer for Quality Matters- a national benchmark for online course design, 2016
- Manuscript Reviewer for academicpublications.org (open access journals), 2016
- California Parks and Recreation Society- Member, 1988-present
 - CPRS State Board of Directors Council of Sections Representative, 2018-2020
 - Educators Section President, 2018
 - California Action Plan for CA Parks & Recreation Steering Committee, 2016-Present
 - Administrators Section President, 2015
 - Panel expert on trend analysis. Superhero's who guided their agency through tough times. CPRS 2015 State Conference. Panel discussion moderated by Darin Loughrey. Sacramento, CA, March 12, 2015
 - Panel expert on critical incidents. Lessons learned from Critical Incidents. CPRS 2015 State Conference Moderated by Mike Dopson. Sacramento, CA, March 12, 2015
 - CPRS State Conference "Cream of the Crop" Awards Committee, 2014
 - CPRS State Conference "Best of the Best" Awards Committee, 2011
 - Education Advisory Committee, 2010-Present
 - District 3 Scholarship Award Committee Chair, 2009-2015
 - Harvard Business Review Advisory Council- Member, 2008-2013
 - American Society of Training and Development- Member, 2008-2010
 - District 3 Fall Institute Committee, 2009
 - CPRS Education Awards of Excellence Committee, 2009
 - Education Section (Cal-SPRE) abstract reviewer for Leisure Research Symposium, 2009-2010
 - State Conference Executive Team, 2009
 - District 3 Board of Directors member, Education Section Representative, 2008-present
 - California State Conference Program Committee 2005, 2009, 2011
 - State Board of Directors, 2005-2007
 - Aquatics Section President, 2001
 - California Aquatics Management School co-founder and committee member, 2001-2007, 2009-2011 (Education Program Committee Co-Chair, 2011)
- National Recreation & Park Association- Member, 1998-present
 - NRPA National Aquatic Management School Faculty, 2010-2012
- Bay Area Public Pool Operators Association- Member, 1996-2009
 - Awards Sub-Committee, 2008
- National Eagle Scout Association

COMMUNITY SERVICE/MEMBERSHIPS

- California High School Head Wrestling Coach, 2014-2018
 - Cal Diving Club (UC Berkeley)- AAU Springboard Diving Registered Club Coach, 2014-2016
 - California High School Diving Coach, 1996-2000, 2012-2016
 - Boy Scout Scoutmaster 2010-2014; Assistant Scoutmaster, 2008-2010, 2014-present; Merit Badge Counselor, 1996-2020; Eagle Scout Mentor, 2015-2020
 - District Inspector, Grand Lodge, Masons of California, 2013-2014
 - Youth Soccer Coach, 2003-2011; Licensed Youth Soccer Referee (Grade 8), 2008-present; "F" Coaching license 2010
 - Oakland Scottish Rite, 2006-present
 - Cub Scout Den Leader/Assistant Cubmaster, 2004-2006
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HONORS

- Hiram Award Recipient, Pleasanton Masonic Lodge #321, 2022
- 2018-2019 Sue Schaefer Faculty Service Award Recipient, CSU East Bay.
- Aquatics Power 25: Tips from Industry Leaders. CPRS 2016 State Conference. Recognized as one of the top 25 Industry Leaders in CA for work in team building/development. Long Beach, CA, March 10, 2016
- Daniel Beard Carter National Masonic Scouter Award, 2011
- Scouter of the Year, Meridian District, Mount Diablo Silverado Council, 2011
- Order of the Arrow- BSA National Honor Society- Ordeal Member 1981, Brotherhood Member 2010
- Professional Achievement Award, Bay Area Public Pool Operators Association, 2007
- Professional Merit Award, Bay Area Public Pool Operators Association, 2004
- Distinguished Alumni, California State University, Hayward- Department of Recreation & Community Services, 2000
- Eagle Scout, 1980